

# 18<sup>th</sup> Annual Transamerica Retirement Survey

Influences of Company Size on Retirement Readiness



June 2018 TCRS 1364-0618

# Welcome to the 18th Annual Transamerica Retirement Survey

Welcome to this compendium of insights and findings from the 18<sup>th</sup> Annual Transamerica Retirement Survey of Workers from the Transamerica Center for Retirement Studies® (TCRS).

This report is an exploration of retirement preparedness of American workers that offers perspectives on retirement confidence, access to employer-sponsored retirement benefits, savings rates, and planning-related activities. It is comprised of these chapters:

• Influences of Demographics on Retirement Preparations. These chapters are demographic segmentation analyses by employer size, generation, gender, household income, level of education, and ethnicity. Each chapter presents a concise set of 38-40 key measures for each demographic segment.

We hope that you find this compendium to be a helpful source of retirement-related research and survey data. If you are seeking survey data that you do not find in this report, please contact TCRS at <a href="mailto:info@transamericacenter.org">info@transamericacenter.org</a> and we will do our best to assist you.

Thank you.

### **About Transamerica Center for Retirement Studies®**

- Transamerica Center for Retirement Studies® (TCRS) is a division of Transamerica Institute® (The Institute),
  a nonprofit, private foundation. TCRS is dedicated to educating the public on emerging trends surrounding
  retirement security in the United States. Its research emphasizes employer-sponsored retirement plans,
  including companies and their employees, unemployed and underemployed workers, and the implications
  of legislative and regulatory changes. For more information about TCRS, please refer to
  www.transamericacenter.org.
- The Institute is funded by contributions from Transamerica Life Insurance Company and its affiliates and may receive funds from unaffiliated third parties.
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  for informational purposes only and should not be construed as ERISA, tax, investment or legal advice.
  Interested parties must consult and rely solely upon their own independent advisors regarding their
  particular situation and the concepts presented here.
- Although care has been taken in preparing this material and presenting it accurately, TCRS disclaims any
  express or implied warranty as to the accuracy of any material contained herein and any liability with
  respect to it.

## About the Survey

- Since 1998, Transamerica Center for Retirement Studies® has conducted national surveys of U.S. business employers and workers regarding their attitudes toward retirement. The overall goals for the study are to illuminate emerging trends, promote awareness, and help educate the public.
- The Harris Poll was commissioned to conduct the 18th Annual Retirement Survey for Transamerica Center for Retirement Studies. Transamerica Center for Retirement Studies is not affiliated with The Harris Poll.
- The Harris Poll is one of the longest running surveys in the U.S. tracking public opinion, motivations and social sentiment since 1963 that is now part of Harris Insights & Analytics, a global consulting and market research firm that delivers social intelligence for transformational times. Harris Insights & Analytics works with clients in three primary areas; building twenty-first-century corporate reputation, crafting brand strategy and performance tracking, and earning organic media through public relations research. Our mission is to provide insights and advisory to help leaders make the best decisions possible. To learn more, please visit www.theharrispoll.com.

## Worker Survey Methodology

- A 25-minute, online survey was conducted in English between August 9 October 28, 2017 among a
  nationally representative sample of 6,372 workers using the Harris online panel. Respondents met the
  following criteria:
  - U.S. residents, age 18 or older
  - Full-time or part-time workers in a for-profit company employing five or more people
- Data were weighted as follows:
  - Census data were referenced for education, age by gender, race/ethnicity, region, household income, and number of employees by company size. Results were weighted where necessary to bring them into line with the population of US residents age 18+, employed full time in a for-profit company with 5+ employees or employed part time in a for profit company.
  - The weighting also adjusts for attitudinal and behavioral differences between those who are online versus those who are not, those who join online panels versus those who do not, and those who responded to this survey versus those who did not.
- Data before 2017 is from full-time or part-time workers in a for-profit company employing 10 or more people
- Percentages are rounded to the nearest whole percent. Differences in the sums of combined categories/answers are due to rounding.
- This report focuses on full-time and part-time workers combined.

# Demographic Breakout Terminology and Sample Sizes

Demographic characteristics are self-identified by respondents. This report uses the following terminology:

۸۱۱	Workers		Base Size
•	Refers to all workers age 18 and older		N=6,372
Col	mpany Size		,
•	Small Company:	5 to 499 employees	N=3,428
•	Large Company:	500 or more employees	N=2,944
Ge	neration_	, ,	,
•	Millennial:	Born 1979 - 2000	N=2,593
•	Generation X:	Born 1965 - 1978	N=1,586
•	Baby Boomer:	Born 1946 - 1964	N=2,076
Ge	<u>nder</u>		
•	Women:		N=3,917
•	Men:		N=2,432
Household Income			
•	Less than \$50,000:		N=2,508
•	\$50,000 - \$99,999:		N=2,351
•	\$100,000 or more:		N=1,241
Edi	<u>ucation</u>		
•	High School or less:	N=1,107	
•	Some College or Trade Sch	N=1,834	
•	College Graduate:	N=2,488	
•	Some Graduate School or (	Graduate Degree:	N=943
Ra	<u>ce</u>		
•	White:		N=3,949
•	Hispanic:	N=1,037	
•	African American:	N=789	
•	Asian/Pacific:	N=467	



Detailed Findings



Access to retirement benefits can improve the long-term financial health and wealth of workers. Large companies (500+ employees) typically offer more robust benefits, including retirement benefits, to their employees than small companies (5 to 499 employees). Increasing access to retirement benefits among all workers, especially those in small companies, can help them achieve higher levels of retirement readiness.

#### Forty Indicators of Retirement Readiness

- Confidence in Retiring Comfortably. Retirement confidence is relatively consistent between workers of small and large companies, with 61 percent being "very" or "somewhat" confident.
- Recovery From the Great Recession. Workers of small and large companies report similar stages of financial recovery from the Great Recession. more than four in 10 workers in small companies (42 percent) and in large companies (43 percent) say they were either were "not impacted" or have "fully recovered." Yet, one in five workers of small companies (20 percent) and 18 percent of workers in large companies say they have "not yet begun to recover" or feel they may "never recover."
- Building a Large Enough Nest Egg? About half of workers in small companies (52 percent) and large companies (52 percent) agree they are building a large enough nest egg.
- Retirement Dreams Include Leisure and Work. Workers of both small companies (68 percent) and large companies (71 percent) most frequently cite traveling as a retirement dream. Other frequently cited dreams include spending more time with family and friends (56 percent small companies, 58 percent large companies), and pursuing hobbies (50 percent for both small and large companies). Interestingly, 31 percent of workers in small companies and 28 percent in large companies dream of doing some sort of work in retirement.

- Retirement Beliefs, Preparations, and Involvement. Most workers in small companies (79 percent) and large companies (80 percent) agree that people in their generation will have a much harder time in achieving financial security compared to their parent's generation. Workers in small companies (76 percent) and large companies (77 percent) share a similar level of concern that Social Security will not be there for them when they are ready to retire.
- Expected Retirement Age. The majority of both small company workers (55 percent) and large company workers (52 percent) plan to work past age 65 or do not plan to retire. Large company workers (25 percent) are somewhat more likely than small company workers (23 percent) to expect to retire before age 65. A similar percentage of small company workers (22 percent) and large company workers (23 percent) expect to retire at age 65.
- Planning to Work in Retirement. Almost three in five (59 percent) workers in small companies plan to work full- or part-time in retirement, while just over half (53 percent) of large company workers plan to do so. Over the past five years, small company workers have been consistently more likely to say they plan to work in retirement.
- Reasons for Working in Retirement. Across company size, workers who plan to work in retirement and/or
  past age 65 share both financial and healthy-aging reasons for doing so: 83 percent of workers in both
  large and small companies say they plan to do it for financial reasons while around three in four workers in
  small companies (75 percent) and large companies (73 percent) say they plan to do so for healthy-aging
  reasons.
- Retirement Transitions: Phased Versus Immediate. Many workers across company size envision a transition into retirement by changing work patterns (e.g., reducing work hours with more leisure time to enjoy life or working in a different capacity that is less demanding and/or brings greater personal satisfaction, a finding that is higher for small companies. More large company workers (24 percent) than small company workers (21 percent) plan to immediately stop working and retire once they reach a specific age or amount of money.

- Phased Retirement and Compensation-Related Expectations. Among workers who envision a phased transition into retirement, most are conscious about how changes in their work arrangements may affect their compensation, job title, and employee benefits. Workers in small companies (80 percent) are somewhat more likely than workers in large companies (78 percent) to agree that "If I reduce my work hours at my current employer, I would expect to be paid the same hourly rate for hours worked that I am earning now." Furthermore workers in larger companies (81 percent) are more likely than workers in smaller companies (76 percent) to say they would expect their job title to change if they were to take on a new role with fewer responsibilities at their current employer.
- Perceptions of Older Workers. Workers in small and large companies share similar perceptions positive
  or negative about workers age 50 and older compared to younger workers in today's workforce. A strong
  majority of workers in small (84 percent) and large companies (83 percent) have positive perceptions
  about older workers, namely they are more knowledgeable and responsible. However, more than half of
  workers across company sizes have negative perceptions with older workers having higher healthcare
  costs being cited most frequently.
- Age That Workers Consider a Person to Be "Old." Workers in small and large companies have similar perceptions of when they consider a person to be "old." The median age for those who provided an age is 70 for both workers of large and small companies. Four in 10 workers in small companies (40 percent) and in large companies (39 percent) feel that it depends on the person.
- Age That Workers Consider a Person to Be "Too Old" to Work. Workers in small and large companies have similar perceptions of when they consider a person to be "too old" to work. More than half of workers in small and large companies are most likely to say it depends on the person. Among those who provided a specific age, workers say age 75 (median) is when a person is considered too old to work.
- Level of Concern About Health in Older Age. Workers in small companies (72 percent) are equally as likely as those in large companies (73 percent) to be "very" or "somewhat" concerned about their health in older age.

- Engagement in Health-Related Activities on a Consistent Basis. Workers in small and large companies do many health-related activities on a consistent basis. However, small company workers are slightly more likely to engage in health-related activities compared to large company workers. Of concern, only about a quarter of workers across company size consider their long-term health when making lifestyle decisions.
- Planning to Live to Age ... Both small and large company workers share similar expectations regarding age they are planning to live to. Large company workers are planning to live to an age of 90 (median) and 13 percent of them are planning to become centenarians. Small company workers are also planning to live to age 90 (median) with 15 percent planning to live to 100+.
- Current Financial Priorities. A majority of workers in both small (63 percent) and large (69 percent) companies indicate that "paying off debt" (NET) is a current financial priority. A majority of workers in small companies (55 percent) cite saving for retirement as a current priority, while a significantly more (64 percent) workers in large companies cite retirement savings as a financial priority. Approximately two in five workers of both small and large companies cite paying off credit card or consumer debt as a priority.
- Greatest Financial Priority Right Now. Financial priorities among workers of small and large companies are similarly shared. The top three most frequently cited priorities among workers are "paying off debt" (NET) (28 percent small, 32 percent large), saving for retirement" (21 percent small, 20 percent large), and "just getting by" (18 percent small, 17 percent large).
- Types of Household Debt. The most frequently cited types of household debt are credit card (63 percent in large company workers; 57 percent for small company workers), mortgage (46 percent in large company workers; 39 percent in small company workers), and car loan (43 percent in large company workers; 38 percent in small company workers).

- Estimated Emergency Savings. Workers of both small and large companies lack emergency savings that could help cover the cost of a major financial setback (e.g., unemployment, medical bills, home repairs, auto repairs, other). Workers in small companies have saved just \$5,000 (median) for such emergencies while workers in large companies have saved even less, \$3,000 (median). More than one-third of small company (36 percent) and large company workers (39 percent) have saved less than \$5,000. Of concern, one in five workers are "not sure" how much they have saved in emergency savings: 23 percent of small company workers and 25 percent of large company workers.
- Saving for Retirement / Age Started Saving. More large company workers (79 percent) than small company workers (73 percent) are saving for retirement at work through employer sponsored plans, such as a 401(k) or similar plan. The median age at which workers started saving is relatively consistent between small (age 28) and large (age 27) company workers.
- Expected Sources of Retirement Income. Self-funded savings including retirement accounts (e.g., 401(k)s, 403(b)s, IRAs) and other savings and investments are the most frequently cited source of retirement income expected by workers of both company sizes: 78 percent of small company workers and 86 percent of large company workers. This is closely followed by Social Security as an expected source of retirement income for 72 percent of small company workers and 76 percent of large company workers.
- Expected Primary Source of Income in Retirement. Workers of large companies (41 percent) are more likely to expect to rely on retirement accounts (e.g., 401(k)s, 403(b)s, IRAs) as their *primary* source of income in retirement compared to workers of small companies (32 percent). Expectations that "working" will be their primary source of income is higher among workers of small companies compared to those in large companies (16 percent and 13 percent, respectively).

- Importance of Retirement Benefits Compared to Other Benefits. The vast majority of workers across small and large companies believe that retirement benefits are important. Large company workers (91 percent) are somewhat more likely than those of small companies (86 percent) to value a 401(k) or similar plan as an important benefit. This trend has remained consistent over the past five years.
- Retirement Benefits Currently Offered. A majority of workers are offered a 401(k) or similar employee-funded retirement plan in the workplace; however, access is greater among workers of large companies (82 percent) compared to those of small companies (59 percent). Relatively few workers are offered a traditional company-funded defined benefit plan. Of note, a third of small company workers say their employer does not offer any retirement benefits, compared to 11 percent of large company workers.
- Retirement Plan Participation. Among workers who are offered a 401(k) or similar plan, the participation rate is similar among large company workers (78 percent) and small company workers (81 percent). This trend has remained consistent over the past five years.
- Retirement Plan Contribution Rate. Among workers who participate in a 401(k) or similar plan, the median contribution rate is directionally higher among small company workers (10 percent) than large company workers (8 percent). The average contribution rate among workers in small companies contributing to their qualified plan increased slightly compared to previous years.
- Appeal of Automatic Enrollment. Automatic enrollment is a retirement plan feature that eliminates the decision-making and action steps normally required of employees to enroll and to start contributing to the plan. It simply automatically enrolls employees into a plan and they only need to take action if they desire to opt out and not contribute to the plan. Workers in small companies (82 percent) are more likely than workers in large companies (79 percent) to find automatic enrollment into a 401(k), 403(b) or similar retirement plan as "very" or "somewhat" appealing. Workers in smaller companies feel the appropriate default contribution rate for such a plan feature would be 10 percent while workers in large companies believe 6 percent is appropriate.

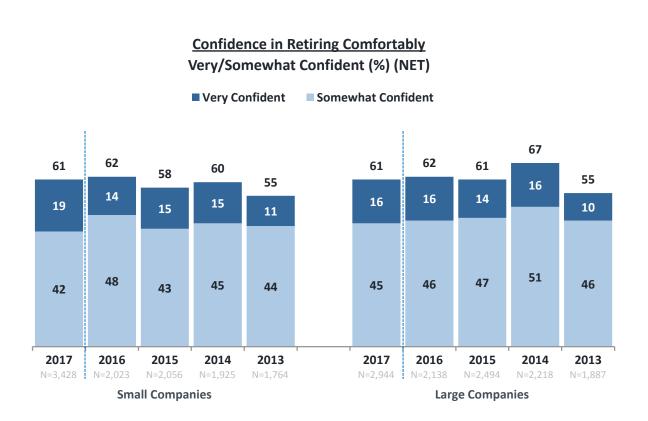
- **Likelihood of Using Automatic Escalation.** More than seven in 10 workers in both small companies (76 percent) and large companies (73 percent) say they would be "very" or "somewhat" likely to use a plan feature that automatically increases their contribution rate to their 401(k) or similar plan by 1% each year. About three in 10 workers across company sizes would be "very" likely to use this plan feature.
- Use of Professionally Managed Offerings. "Professionally managed" accounts refers to a managed account service, strategic allocation funds, and/or target date funds. Many plan participants in both small (61 percent) and large companies (57 percent) are using some form of professionally managed offering in their 401(k) or similar plans. Small business workers (45 percent) are slightly more likely to set their own asset allocation among the available funds compared to large company workers (42 percent).
- Asset Allocation of Retirement Investments. Among workers investing for retirement, those in both large and small companies (both 40 percent) most frequently indicate that their retirement savings are invested in relatively equal mix of stocks and investments such as bonds, money market funds and cash. A concerning one in five say that they are "not sure" how their savings are invested.
- Retirement Plan Leakage: Loans and Withdrawals. "Leakage" from retirement plans in the form of loans and withdrawals can severely inhibit the growth of participants' long-term retirement savings. Twenty-five percent of small company and 34 percent of large company workers have taken some form of loan, early withdrawal, and/or hardship withdrawal from a 401(k), similar plan or IRA.
- Total Household Retirement Savings. Workers of large companies report higher levels of total household savings in retirement accounts compared to those of small companies. Large company workers have saved \$78,000 (estimated median), while small company workers have saved \$62,000 (estimated median). Large company workers (31 percent) are also slightly more likely than small company workers (28 percent) to say that they have saved \$250,000 or more, a consistent finding over the past five years. Retirement savings have been increasing incrementally among small and large company workers since 2012.

- Estimated Retirement Savings Needs. Workers of both large and small companies believe that they will need to save \$500,000 (median) to feel financially secure when they retire. This year's survey finding is consistent with last year's, but a major decrease from 2015 when workers indicated they would need to save \$1,000,000 (median).
- Basis for Estimating Retirement Savings Needs. Among those who provided an estimate of their retirement savings needs, just under half of workers of both small (45 percent) and large companies (49 percent) say that they "guessed" these needs. Approximately more one in five estimated the amount based on current living expenses, and fewer than 10 percent used a retirement calculator.
- Retirement Strategy: Written, Unwritten, or None. Most workers of both small and large companies (64 percent small, 60 percent large) say that they have some form of retirement strategy, either written or unwritten. However, only 17 percent of small company workers and 14 percent of large company workers have a written plan.
- Confidence that Financial Strategy Will Enable Travel Goals. Travel is the top retirement dream among workers in small and large companies. Among workers who dream of traveling in retirement, most are confident their current financial strategy will allow them to meet their retirement travel goals including 58 percent of small company workers and 57 percent of large company workers. However, relatively few workers are "very" confident (21 percent small companies, 19 percent large companies). Interestingly, some workers haven't given much thought to it (14 percent small companies, 15 percent large companies).
- Professional Financial Advisor Usage. Small company workers (45 percent) who are investing for
  retirement are more likely to use a professional financial advisor to help manage their retirement savings
  or investments compared to large company workers (33 percent). This gap has been relatively consistent
  over the past five years.

- Awareness of Saver's Credit. The IRS Saver's Credit is a tax credit available to eligible taxpayers who are saving for retirement in a qualified retirement plan or IRA. Workers in small companies (37 percent) are more likely to be aware of the credit, compared to workers in large companies (32 percent).
- Awareness of the IRS' Free File Program. Fewer than half of workers in small and large companies (44 percent for both) are aware of the IRS' Free File program that offers federal income tax preparation software for free to eligible tax filers.

### **Confidence in Retiring Comfortably**

Retirement confidence is relatively consistent between workers of small and large companies, with 61 percent being "very" or "somewhat" confident.

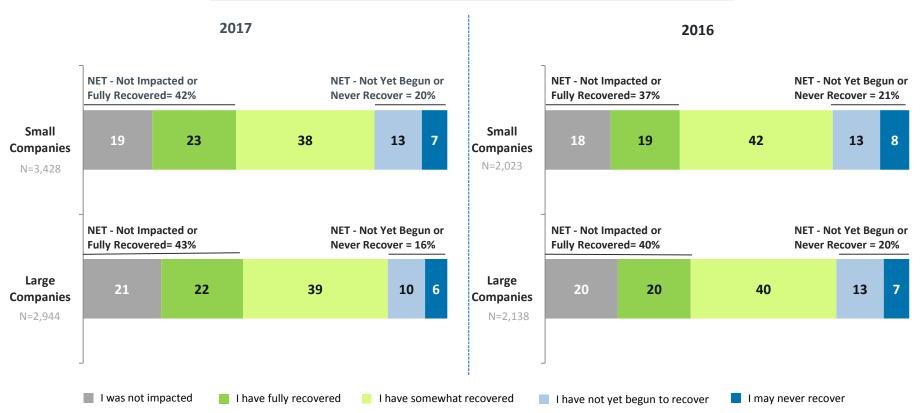


Data prior to 2017 shows results among workers in companies with 10+ workers. Data for 2017 shows results among workers in companies with 5+ workers. BASE: ALL QUALIFIED RESPONDENTS

## Recovery From the Great Recession

Workers of small and large companies report similar stages of financial recovery from the Great Recession. more than four in 10 workers in small companies (42 percent) and in large companies (43 percent) say they were either were "not impacted" or have "fully recovered." Yet, one in five workers of small companies (20 percent) and 18 percent of workers in large companies say they have "not yet begun to recover" or feel they may "never recover."

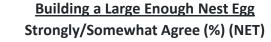
#### How would you describe your financial recovery from the Great Recession? (%)

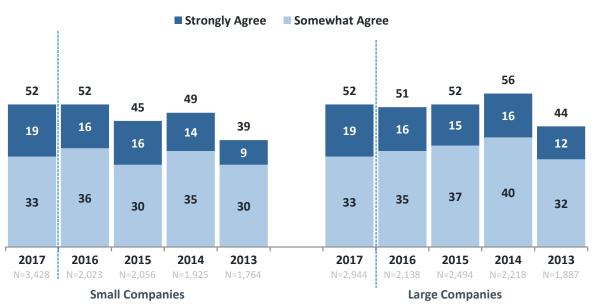


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## Building a Large Enough Nest Egg?

About half of workers in small companies (52 percent) and large companies (52 percent) agree they are building a large enough nest egg. These findings are relatively consistent with last year.



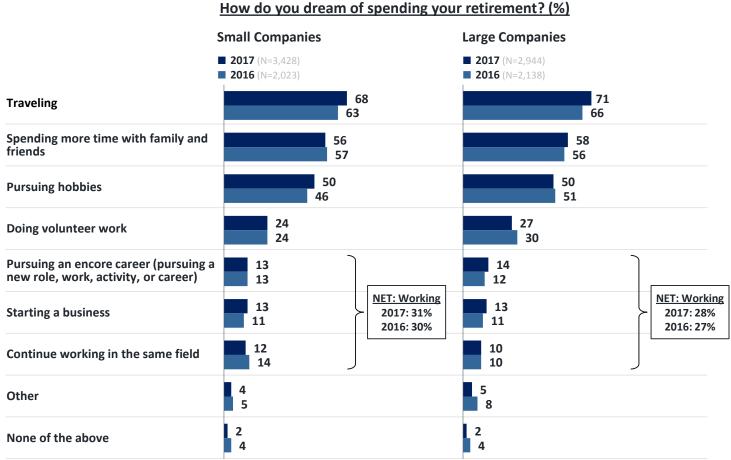


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BASE: ALL QUALIFIED RESPONDENTS

### Retirement Dreams Include Leisure and Work

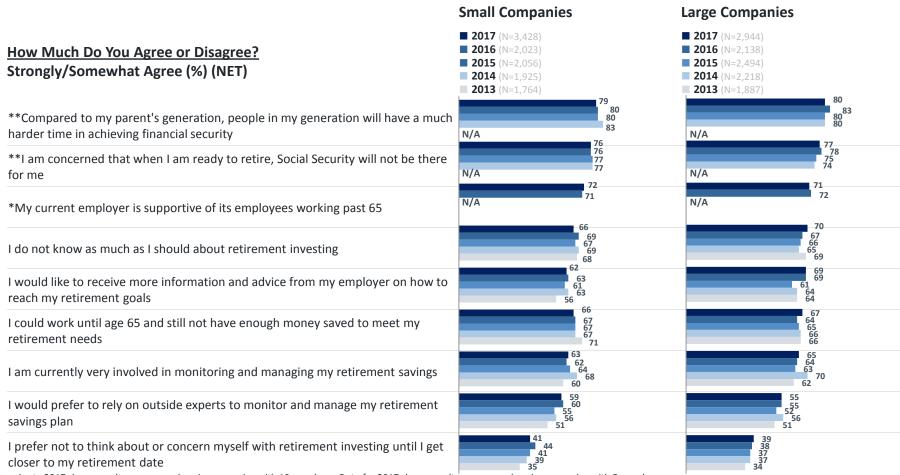
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### Retirement Beliefs, Preparations, and Involvement

Most workers in small companies (79 percent) and large companies (80 percent) agree that people in their generation will have a much harder time in achieving financial security compared to their parent's generation. Workers in small companies (76 percent) and large companies (77 percent) share a similar level of concern that Social Security will not be there for them when they are ready to retire.

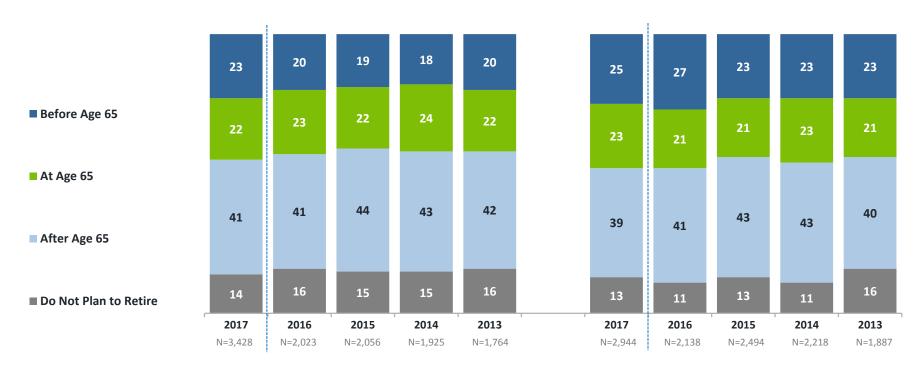


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### **Expected Retirement Age**

The majority of both small company workers (55 percent) and large company workers (52 percent) plan to work past age 65 or do not plan to retire. Large company workers (25 percent) are somewhat more likely than small company workers (23 percent) to expect to retire before age 65. A similar percentage of small company workers (22 percent) and large company workers (23 percent) expect to retire at age 65.

#### **Age Expecting to Retire (%)**



**Small Companies** 

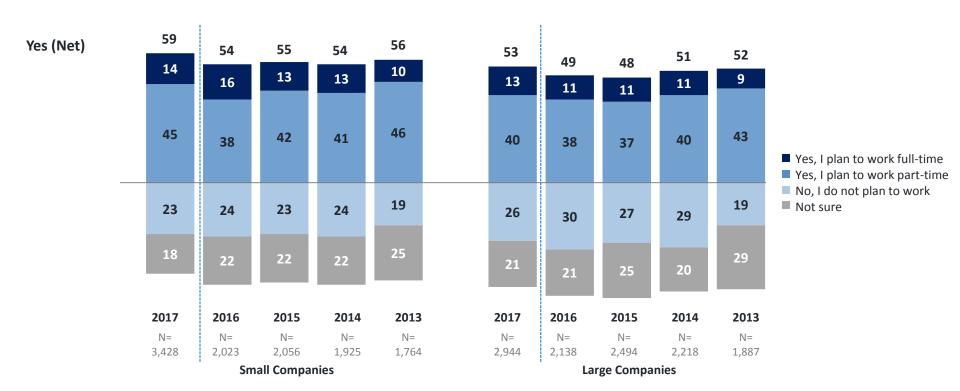
**Large Companies** 

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### Planning to Work in Retirement

Nearly three in five (59 percent) workers in small companies plan to work full- or part-time in retirement, while just over half (53 percent) of large company workers plan to do so. Over the past five years, small company workers have been consistently more likely to say they plan to work in retirement.

#### Planning to Work in Retirement (%)



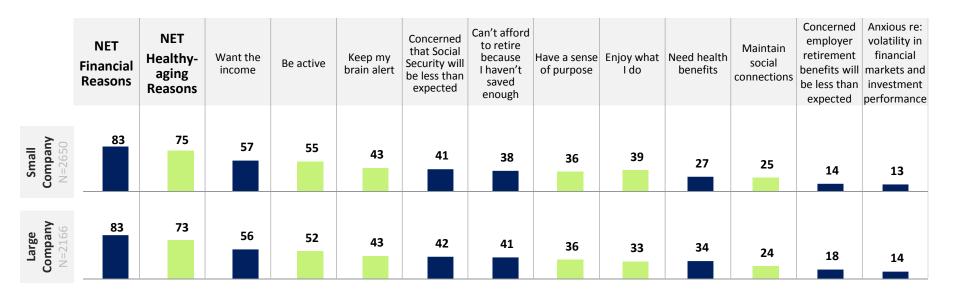
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Q1525. Do you plan to work after you retire?

23

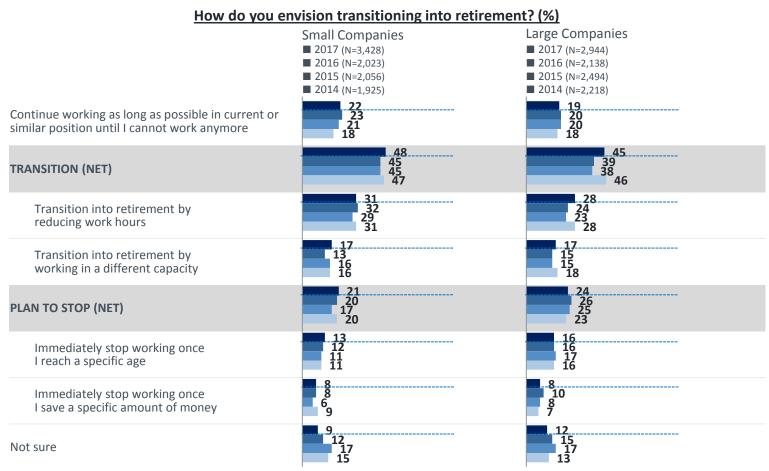
## Reasons for Working in Retirement

Across company size, workers who plan to work in retirement and/or past age 65 share both financial and healthy-aging reasons for doing so: 83 percent of workers in both large and small companies say they plan to do it for financial reasons while around three in four workers in small companies (75 percent) and large companies (73 percent) say they plan to do so for healthy-aging reasons.



### Retirement Transitions: Phased Versus Immediate

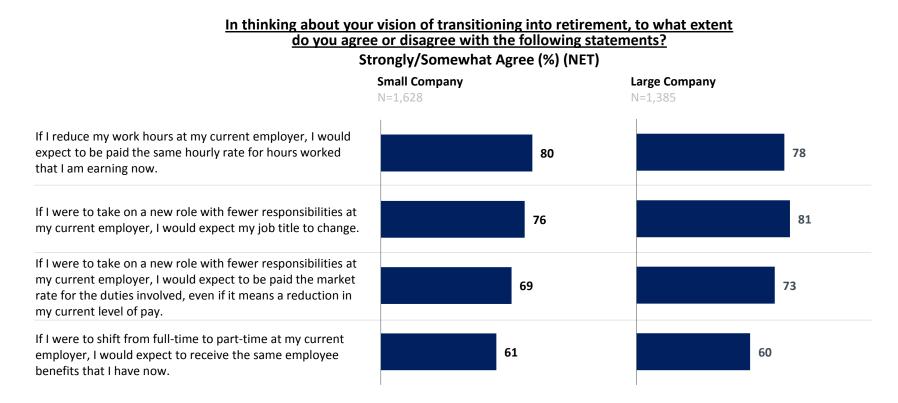
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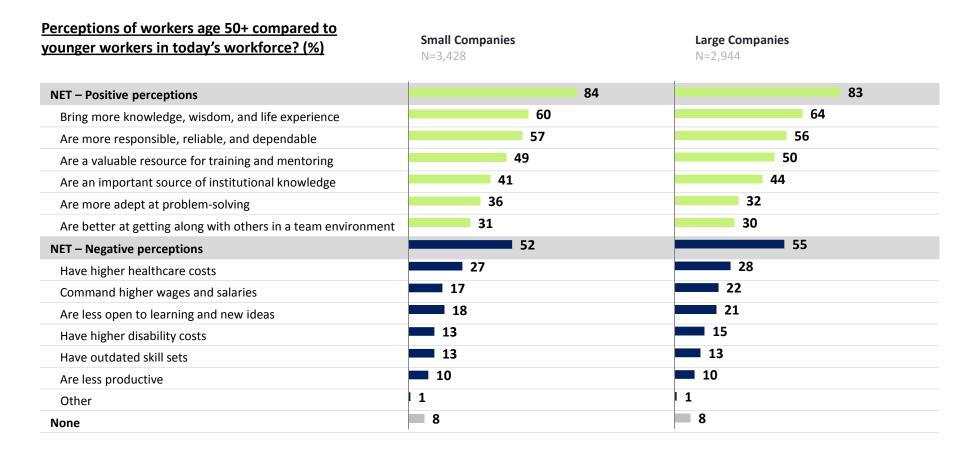
### Phased Retirement and Compensation-Related Expectations

Among workers who envision a phased transition into retirement, most are conscious about how changes in their work arrangements may affect their compensation, job title, and employee benefits. Workers in small companies (80 percent) are somewhat more likely than workers in large companies (78 percent) to agree that "If I reduce my work hours at my current employer, I would expect to be paid the same hourly rate for hours worked that I am earning now." Furthermore workers in larger companies (81 percent) are more likely than workers in smaller companies (76 percent) to say they would expect their job title to change if they were to take on a new role with fewer responsibilities at their current employer.



### **Perceptions of Older Workers**

Workers in small and large companies share similar perceptions – positive or negative – about workers age 50 and older compared to younger workers in today's workforce. A strong majority of workers in small (84 percent) and large companies (83 percent) have positive perceptions about older workers, namely they are more knowledgeable and responsible. However, more than half of workers across company sizes have negative perceptions with older workers having higher healthcare costs being cited most frequently.

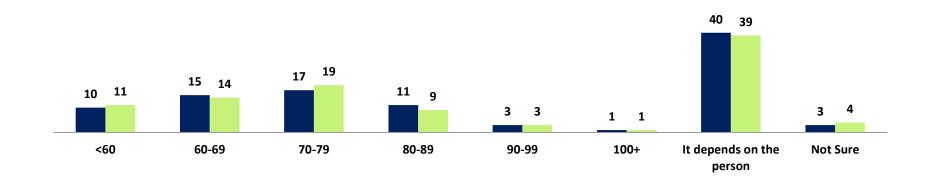


### Age That Workers Consider a Person to Be "Old"

Workers in small and large companies have similar perceptions of when they consider a person to be "old." The median age for those who provided an age is 70 for both workers of large and small companies. Four in 10 workers in small companies (40 percent) and in large companies (39 percent) feel that it depends on the person.

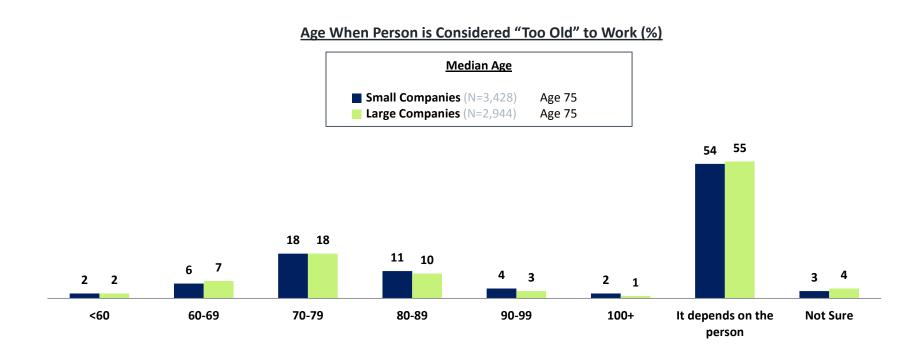






## Age That Workers Consider a Person to Be "Too Old" to Work

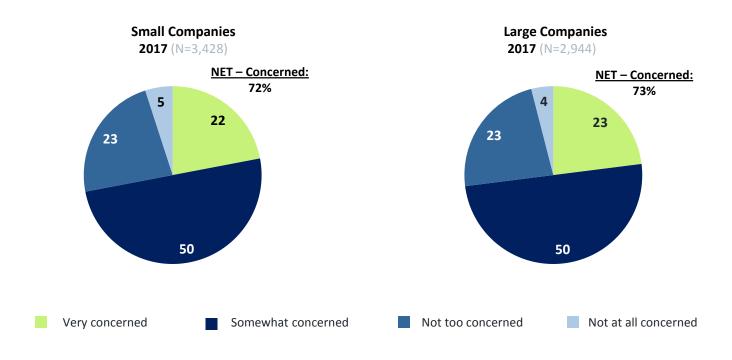
Workers in small and large companies have similar perceptions of when they consider a person to be "too old" to work. More than half of workers in small and large companies are most likely to say it depends on the person. Among those who provided a specific age, workers say age 75 (median) is when a person is considered too old to work.



### Level of Concern About Health in Older Age

Workers in small companies (72 percent) are equally as likely as those in large companies (73 percent) to be "very" or "somewhat" concerned about their health in older age.

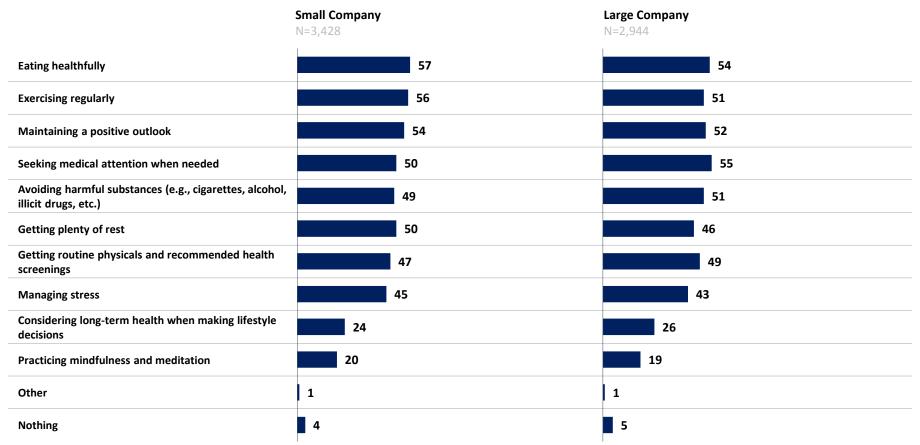
#### **Concerned About Health in Older Age (%)**



## **Engagement in Health-Related Activities on a Consistent Basis**

Workers in small and large companies do many health-related activities on a consistent basis. However, small company workers are slightly more likely to engage in health-related activities compared to large company workers. Of concern, only about a quarter of workers across company size consider their long-term health when making lifestyle decisions.

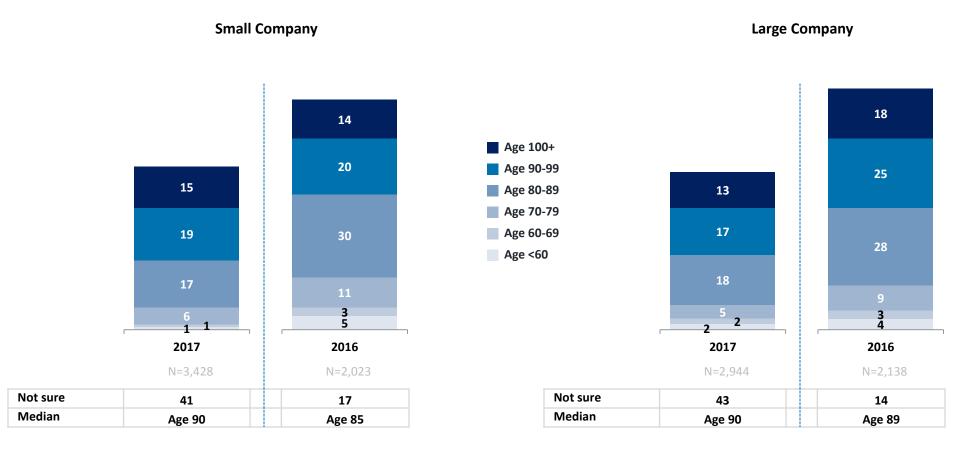
#### **Engaging in Health-Related Activities on a Consistent Basis (%)**



### Planning to Live to Age ...

Both small and large company workers share similar expectations regarding age they are planning to live to. Large company workers are planning to live to an age of 90 (median) and 13 percent of them are planning to become centenarians. Small company workers are also planning to live to age 90 (median) with 15 percent planning to live to 100+.

#### What age are you planning to live to? (%)



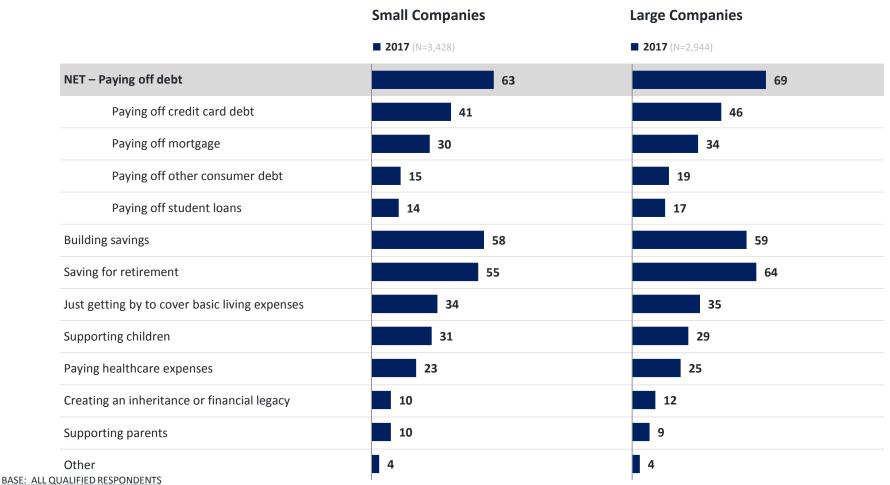
Data prior to 2017 shows results among workers in companies with 10+ workers. Data for 2017 shows results among workers in companies with 5+ workers. BASE: ALL QUALIFIED RESPONDENTS

Q2850. What age are you planning to live to?

32

### **Current Financial Priorities**

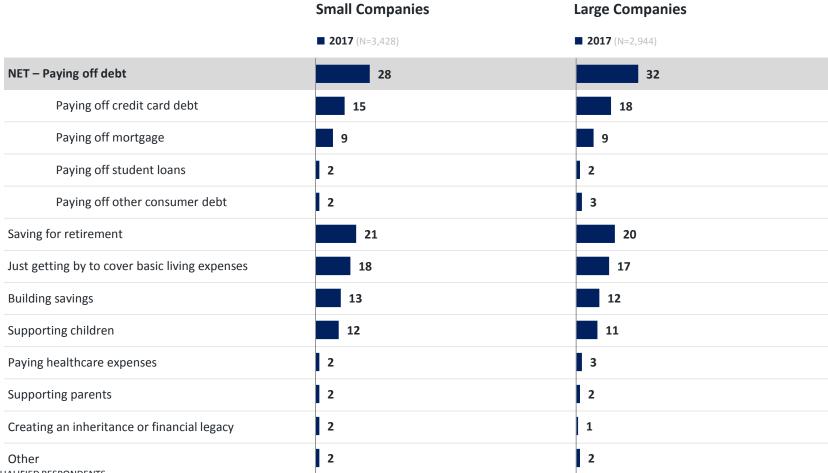
A majority of workers in both small (63 percent) and large (69 percent) companies indicate that "paying off debt" (NET) is a current financial priority. A majority of workers in small companies (55 percent) cite saving for retirement as a current priority, while significantly more (64 percent) workers in large companies cite retirement savings as a financial priority. Approximately two in five workers of both small and large companies cite paying off credit card or consumer debt as a priority.



## **Greatest Financial Priority Right Now**

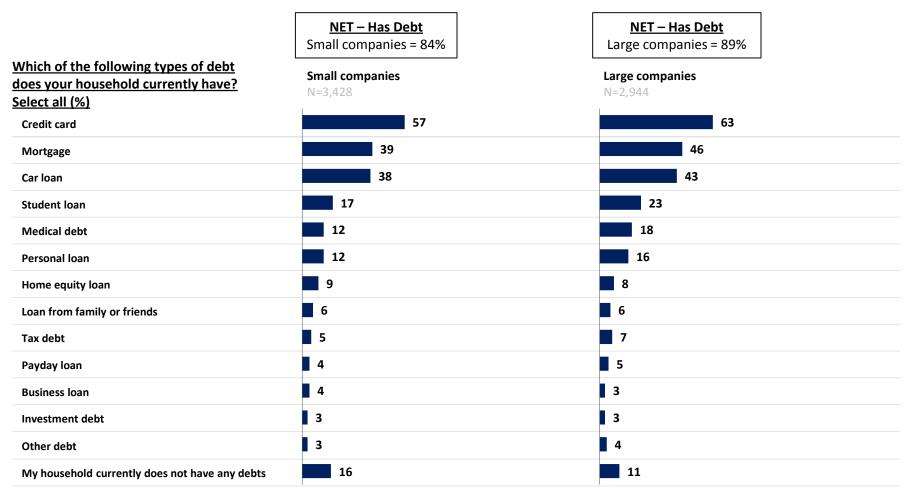
Financial priorities among workers of small and large companies are similarly shared. The top three most frequently cited priorities among workers are "paying off debt" (NET) (28 percent small, 32 percent large), saving for retirement" (21 percent small, 20 percent large), and "just getting by" (18 percent small, 17 percent large).

#### **Greatest Financial Priority Right Now (%)**



### Types of Household Debt

The most frequently cited types of household debt are credit card (63 percent in large company workers, 57 percent for small company workers), mortgage (46 percent in large company workers, 39 percent in small company workers), and car loan (43 percent in large company workers, 38 percent in small company workers).



### **Estimated Emergency Savings**

Workers of both small and large companies lack emergency savings that could help cover the cost of a major financial setback (e.g., unemployment, medical bills, home repairs, auto repairs, other). Workers in small companies have saved just \$5,000 (median) for such emergencies while workers in large companies have saved even less, \$3,000 (median). More than one-third of small company (36 percent) and large company workers (39 percent) have saved less than \$5,000. Of concern, one in five workers are "not sure" how much they have saved in emergency savings: 23 percent of small company workers and 25 percent of large company workers.

How much do you have in emergency savings to cover the cost of unexpected major financial setbacks? (%)

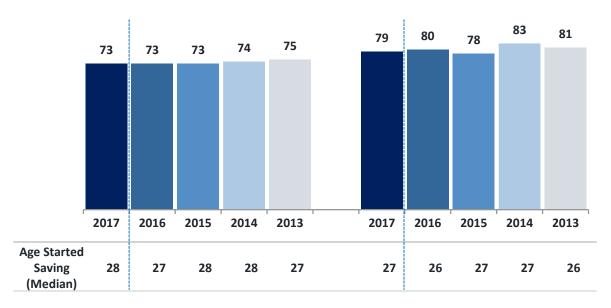


Data prior to 2017 shows results among workers in companies with 10+ workers. Data for 2017 shows results among workers in companies with 5+ workers. BASE: ALL QUALIFIED RESPONDENTS

# Saving for Retirement / Age Started Saving

More large company workers (79 percent) than small company workers (73 percent) are saving for retirement at work through employer sponsored plans, such as a 401(k) or similar plan. The median age at which workers started saving is relatively consistent between small (age 28) and large (age 27) company workers.

#### Workers Who Are Saving For Retirement Through an Employer-Sponsored Retirement Plan And/Or Outside of Work (%)



**Small Companies** 

**Large Companies** 

BASE: THOSE CURRENTLY OFFERED QUALIFIED PLAN

Q1190. Do you currently participate in, or have money invested in your company's employee-funded retirement savings plan?

BASE: ALL QUALIFIED RESPONDENTS

Q740. Are you currently saving for retirement outside of work, such as in an IRA, mutual funds, bank account, etc.?

BASE: INVESTING FOR RETIREMENT

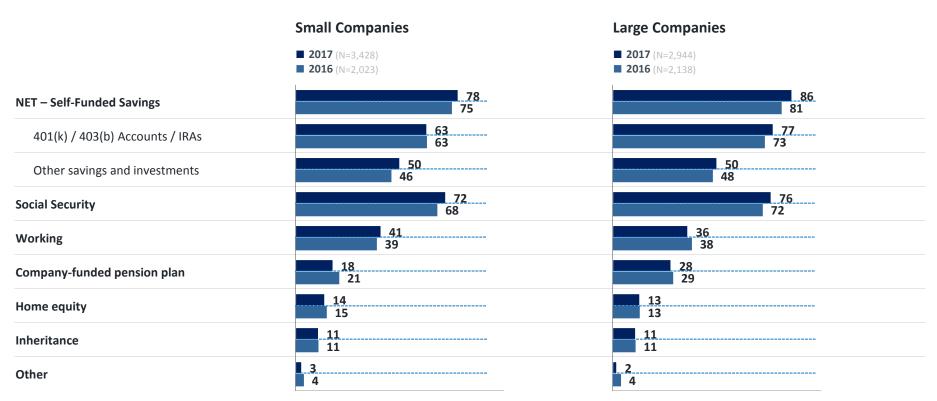
Q790. At what age did you first start saving for retirement?

Data prior to 2017 shows results among workers in companies with 10+ workers. Data for 2017 shows results among workers in companies with 5+ workers.

### **Expected Sources of Retirement Income**

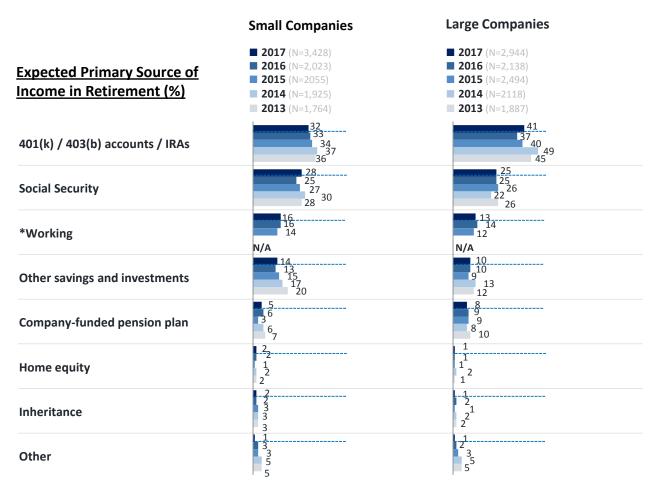
Self-funded savings including retirement accounts (e.g., 401(k)s, 403(b)s, IRAs) and other savings and investments are the most frequently cited source of retirement income expected by workers of both company sizes: 78 percent of small company workers and 86 percent of large company workers. This is closely followed by Social Security as an expected source of retirement income for 72 percent of small company workers and 76 percent of large company workers.

#### **Expected Sources of Income During Retirement (%)**



### **Expected Primary Source of Income in Retirement**

Workers of large companies (41 percent) are more likely to expect to rely on retirement accounts (e.g., 401(k)s, 403(b)s, IRAs) as their *primary* source of income in retirement compared to workers of small companies (32 percent). Expectations that "working" will be their primary source of income is higher among workers of small companies compared to those in large companies (16 percent and 13 percent, respectively).



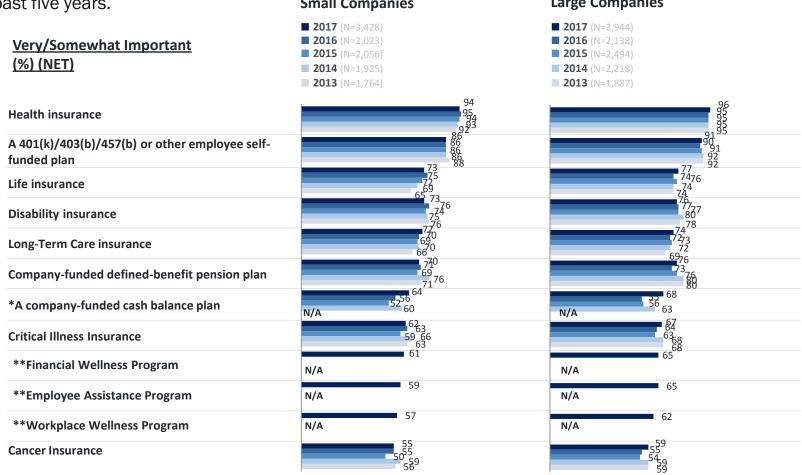
Data prior to 2017 shows results among workers in companies with 10+ workers. Data for 2017 shows results among workers in companies with 5+ workers. BASE: ALL QUALIFIED RESPONDENTS

### Importance of Retirement Benefits Compared to Other Benefits

The vast majority of workers across small and large companies believe that retirement benefits are important. Large company workers (91 percent) are somewhat more likely than those of small companies (86 percent) to value a 401(k) or similar plan as an important benefit. This trend has remained consistent over the past five years.

Small Companies

Large Companies

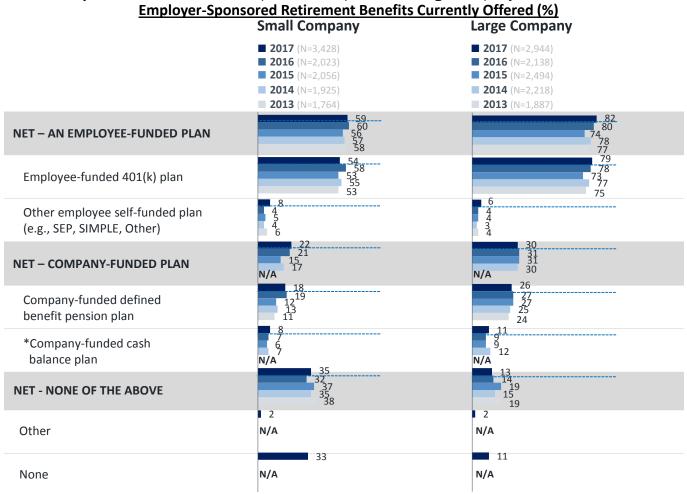


Note: Data prior to 2017 shows results among workers in companies with 10+ workers. Data for 2017 shows results among workers in companies with 5+ workers. \*added in 2014; \*\*added in 2017

BASE: ALL QUALIFIED RESPONDENTS

### **Retirement Benefits Currently Offered**

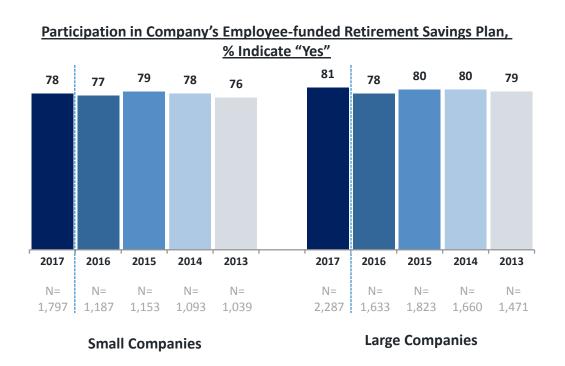
A majority of workers are offered a 401(k) or similar employee-funded retirement plan in the workplace; however, access is greater among workers of large companies (82 percent) compared to those of small companies (59 percent). Relatively few workers are offered a traditional company-funded defined benefit plan. Of note, a third of small company workers say their employer does not offer any retirement benefits, compared to 11 percent of large company workers.



Data prior to 2017 shows results among workers in companies with 10+ workers. Data for 2017 shows results among workers in companies with 5+ workers. \*added in 2014

### **Retirement Plan Participation**

Among workers who are offered a 401(k) or similar plan, the participation rate is similar among large company workers (78 percent) and small company workers (81 percent). This trend has remained consistent over the past five years.



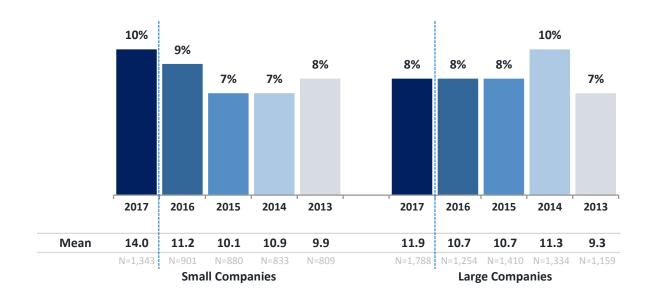
Data prior to 2017 shows results among workers in companies with 10+ workers. Data for 2017 shows results among workers in companies with 5+ workers.

BASE: THOSE CURRENTLY OFFERED QUALIFIED PLAN

### **Retirement Plan Contribution Rate**

Among workers who participate in a 401(k) or similar plan, the median contribution rate is directionally higher among small company workers (10 percent) than large company workers (8 percent). The average contribution rate among workers in small companies contributing to their qualified plan increased slightly compared to previous years.

#### **Contribution Rate, Median %**



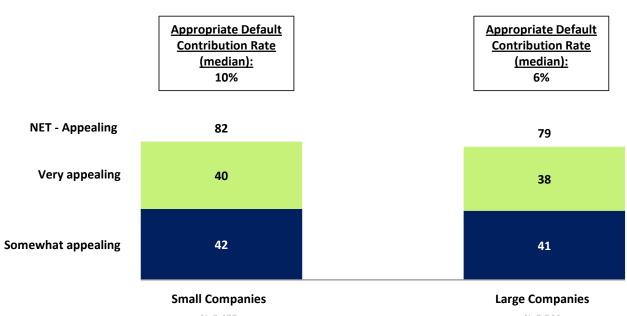
Data prior to 2017 shows results among workers in companies with 10+ workers. Data for 2017 shows results among workers in companies with 5+ workers.

BASE: CURRENTLY PARTICIPATES IN QUALIFIED PLAN

### **Appeal of Automatic Enrollment**

Automatic enrollment is a retirement plan feature that eliminates the decision-making and action steps normally required of employees to enroll and to start contributing to the plan. It simply automatically enrolls employees into a plan and they only need to take action if they desire to opt out and not contribute to the plan. Workers in small companies (82 percent) are more likely than workers in large companies (79 percent) to find automatic enrollment into a 401(k), 403(b) or similar retirement plan as "very" or "somewhat" appealing. Workers in smaller companies feel the appropriate default contribution rate for such a plan feature would be 10 percent while workers in large companies believe 6 percent is appropriate.

#### **Appeal of Automatic Enrollment (%)**



New question added in 2017 N=3,428

N=2,944

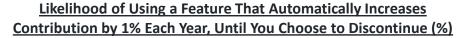
BASE: ALL QUALIFIED RESPONDENTS

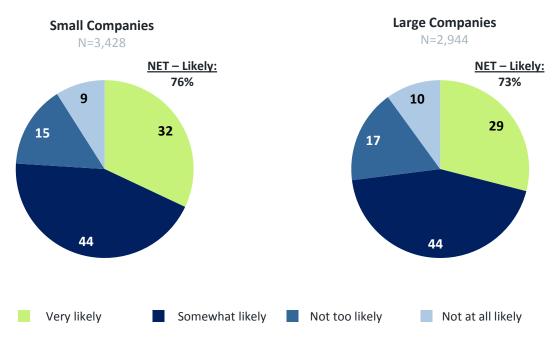
Q635. Imagine that your current employer automatically enrolled you into a 401(k), 403(b) or similar retirement plan, deducting a percentage of each paycheck, and investing it for your future retirement. How appealing would this seem to you?

Q636. Imagine that your current employer automatically enrolled you into a 401(k), 403(b) or similar retirement plan, what would you consider to be an

### Likelihood of Using Automatic Escalation

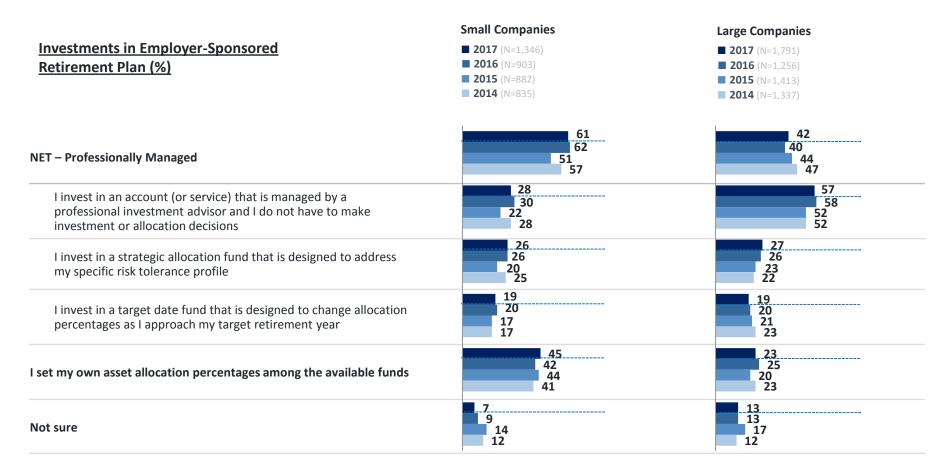
More than seven in 10 workers in both small companies (76 percent) and large companies (73 percent) say they would be "very" or "somewhat" likely to use a plan feature that automatically increases their contribution rate to their 401(k) or similar plan by 1% each year. About three in 10 workers across company sizes would be "very" likely to use this plan feature.





### **Use of Professionally Managed Offerings**

"Professionally managed" accounts refers to a managed account service, strategic allocation funds, and/or target date funds. Many plan participants in both small (61 percent) and large companies (57 percent) are using some form of professionally managed offering in their 401(k) or similar plans. Small business workers (45 percent) are slightly more likely to set their own asset allocation among the available funds compared to large company workers (42 percent).



Data prior to 2017 shows results among workers in companies with 10+ workers. Data for 2017 shows results among workers in companies with 5+ workers.

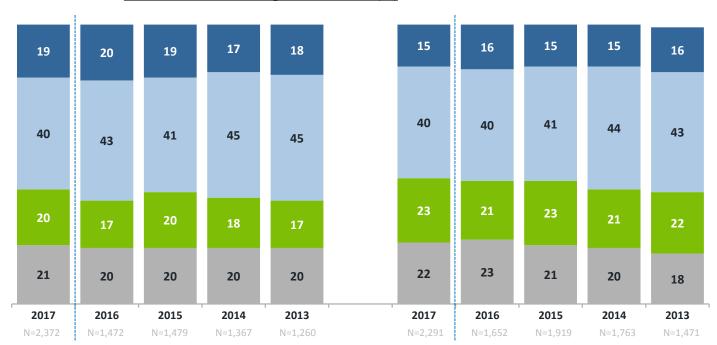
BASE: PARTICIPATING IN QUALIFIED PLAN

### **Asset Allocation of Retirement Investments**

Among workers investing for retirement, those in both large and small companies (both 40 percent) most frequently indicate that their retirement savings are invested in relatively equal mix of stocks and investments such as bonds, money market funds and cash. A concerning one in five say that they are "not sure" how their savings are invested. Asset allocation-related trends have been directionally consistent in recent years.

#### **How Retirement Savings Are Invested (%)**

- Mostly in bonds, money market funds, cash and other stable investments
- Relatively equal mix of stocks and investments such as bonds, money market funds and cash
- Mostly stocks, with little or no money in investments such as bonds, money mkt funds, cash
- Not sure



**Small Companies** 

**Large Companies** 

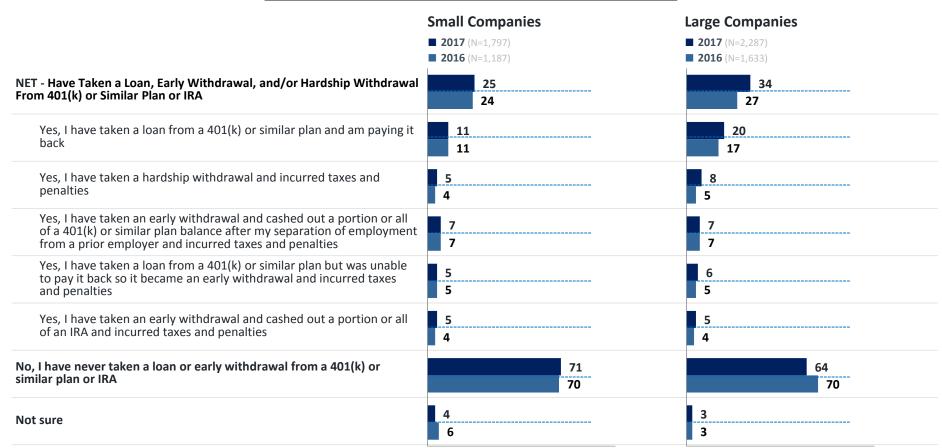
Data prior to 2017 shows results among workers in companies with 10+ workers. Data for 2017 shows results among workers in companies with 5+ workers.

BASE: INVESTING FOR RETIREMENT

### Retirement Plan Leakage: Loans and Withdrawals

"Leakage" from retirement plans in the form of loans and withdrawals can severely inhibit the growth of participants' long-term retirement savings. Twenty-five percent of small company and 34 percent of large company workers have taken some form of loan, early withdrawal, and/or hardship withdrawal from a 401(k), or similar plan or IRA.

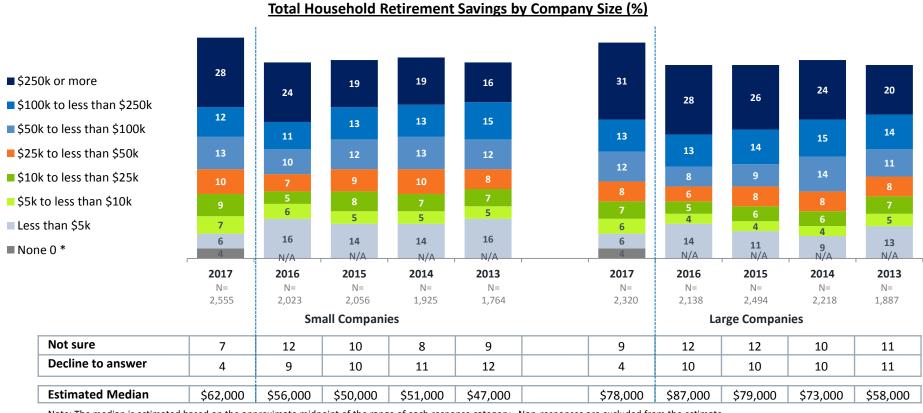
# Have you ever taken any form of loan or early withdrawal from a qualified retirement account such as a 401(k) or similar plan or IRA? (%)



Data prior to 2017 shows results among workers in companies with 10+ workers. Data for 2017 shows results among workers in companies with 5+ workers. BASE: ALL QUALIFIED RESPONDENTS

### **Total Household Retirement Savings**

Workers of large companies report higher levels of total household savings in retirement accounts compared to those of small companies. Large company workers have saved \$78,000 (estimated median), while small company workers have saved \$62,000 (estimated median). Large company workers (31 percent) are also slightly more likely than small company workers (28 percent) to say they have saved \$250,000 or more, a consistent finding over the past five years. Retirement savings have been increasing incrementally among small and large company workers since 2012.



Note: The median is estimated based on the approximate midpoint of the range of each response category. Non-responses are excluded from the estimate.

BASE: ALL QUALIFIED RESPONDENTS

Data prior to 2017 shows results among workers in companies with 10+ workers. Data for 2017 shows results among workers in companies with 5+ workers.

<sup>\*</sup>added in 2017

### **Estimated Retirement Savings Needs**

Workers of both large and small companies believe that they will need to save \$500,000 (median) to feel financially secure when they retire. This year's survey finding is consistent with last year's, but a major decrease from 2015 when workers indicated they would need to save \$1,000,000 (median).

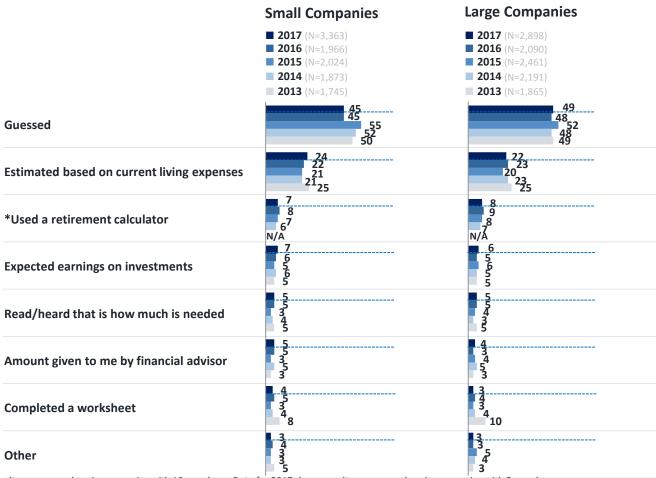


Note: The median is estimated based on the approximate midpoint of the range of each response category.

Data prior to 2017 shows results among workers in companies with 10+ workers. Data for 2017 shows results among workers in companies with 5+ workers. BASE: ALL QUALIFIED RESPONDENTS

### **Basis for Estimating Retirement Savings Needs**

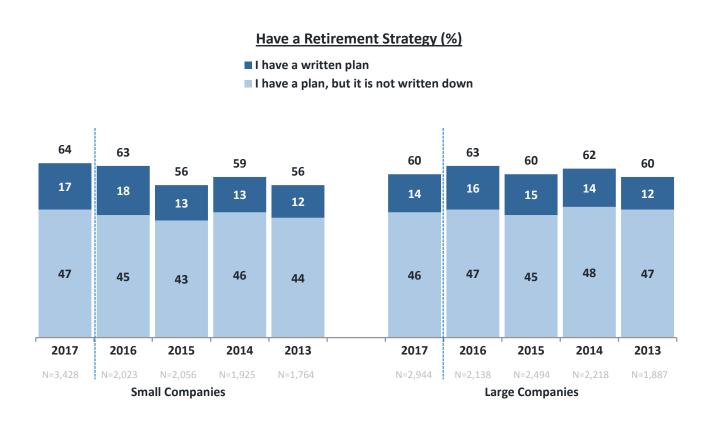
Among those who provided an estimate of their retirement savings needs, just under half of workers of both small (45 percent) and large companies (49 percent) say that they "guessed" these needs. Approximately more one in five estimated the amount based on current living expenses, and fewer than 10 percent used a retirement calculator.



Data prior to 2017 shows results among workers in companies with 10+ workers. Data for 2017 shows results among workers in companies with 5+ workers.
\*added in 2014

### Retirement Strategy: Written, Unwritten, or None

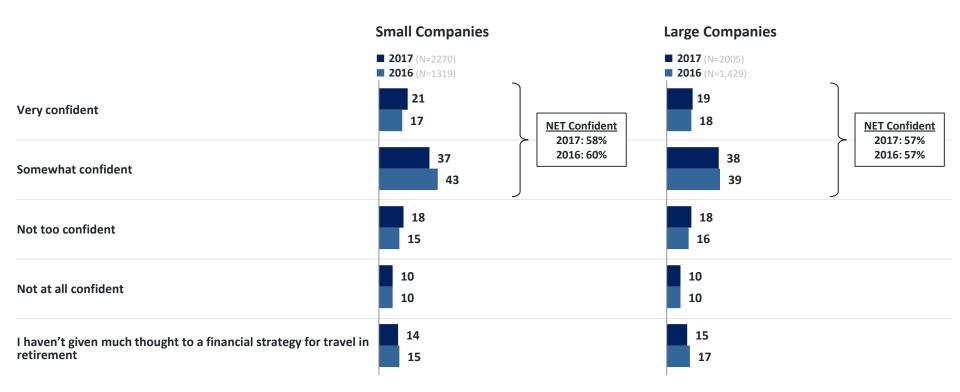
Most workers of both small and large companies (64 percent small, 60 percent large) say that they have some form of retirement strategy, either written or unwritten. However, only 17 percent of small company workers and 14 percent of large company workers have a written plan.



### Confidence that Financial Strategy Will Enable Travel Goals

Travel is the top retirement dream among workers in small and large companies (see page 79). Among workers who dream of traveling in retirement, most are confident their current financial strategy will allow them to meet their retirement travel goals including 58 percent of small company workers and 57 percent of large company workers. However, relatively few workers are "very" confident (21 percent small companies, 19 percent large companies). Interestingly, some workers haven't given much thought to it (14 percent small companies, 15 percent large companies).

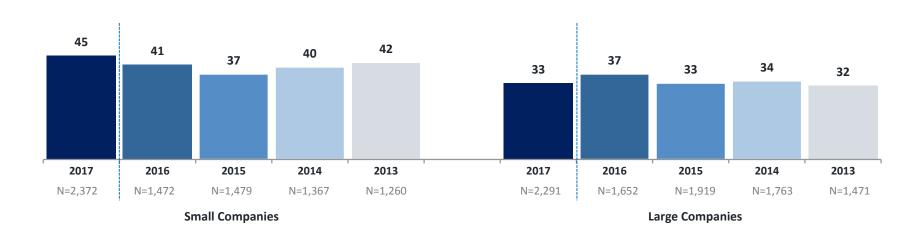
#### Confidence That Current Financial Strategy Will Meet Retirement Travel Goals (%)



### Professional Financial Advisor Usage

Small company workers (45 percent) who are investing for retirement are more likely to use a professional financial advisor to help manage their retirement savings or investments compared to large company workers (33 percent). This gap has been relatively consistent over the past five years.

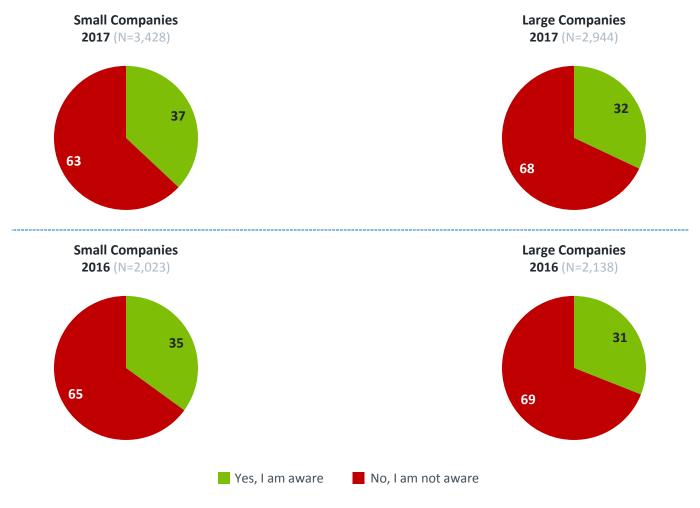




Data prior to 2017 shows results among workers in companies with 10+ workers. Data for 2017 shows results among workers in companies with 5+ workers. BASE: INVESTING FOR RETIREMENT

### Awareness of Saver's Credit

The IRS Saver's Credit is a tax credit available to eligible taxpayers who are saving for retirement in a qualified retirement plan or IRA. Workers in small companies (37 percent) are more likely to be aware of the credit, compared to workers in large companies (32 percent), a finding similar to last year.



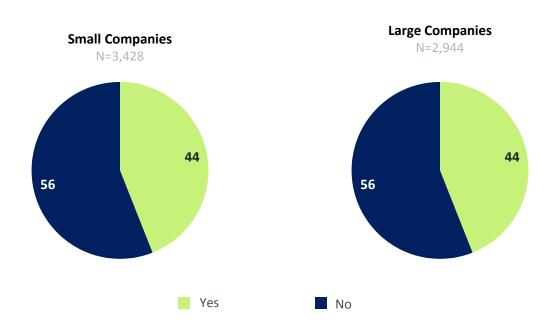
Data prior to 2017 shows results among workers in companies with 10+ workers. Data for 2017 shows results among workers in companies with 5+ workers. BASE: ALL QUALIFIED RESPONDENTS

Q1120. Are you aware of a tax credit called the "Saver's Credit," which is available to individuals and households, who meet certain income requirements, for making contributions to an IRA or a company-sponsored retirement plan such as a 401(k) plan or 403(b) plan?

# Awareness of the IRS' Free File Program

Fewer than half of workers in small and large companies (44 percent) are aware of the IRS' Free File program that offers federal income tax preparation software for free to eligible tax filers.

#### Awareness of the IRS' Free File Program (%)



56

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